

It is our mission to provide assistance and advocacy for people in financial crisis, helping them move toward self-sufficiency.



Rent. Utilities. Dignity.

Crisis Assistance Ministry is the community's emergency room for families facing financial crisis who have nowhere else to turn. The assistance they receive prevents homelessness and loss of utilities. Consider this snapshot of a day at Crisis Assistance Ministry..

Daily Triage

229 families are in line when the agency opens its doors at 8:00 a.m.

15	Families already evicted
16	Rent emergencies
50	Utilities already off
23	Utilities off today

104	Total Emergencies
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Last year more than 51,000 people were impacted by our Emergency Financial Assistance Program alone, preventing eviction and loss of utilities for more than 27,000 households. Thousands more received assistance through our Free Store and Furniture and Appliance Program allowing them to direct their limited resources to other basic needs.

Emergency Financial Assistance Program: Serves individuals and families in financial distress by preventing eviction and utility loss through financial aid paid directly to housing and utility vendors.

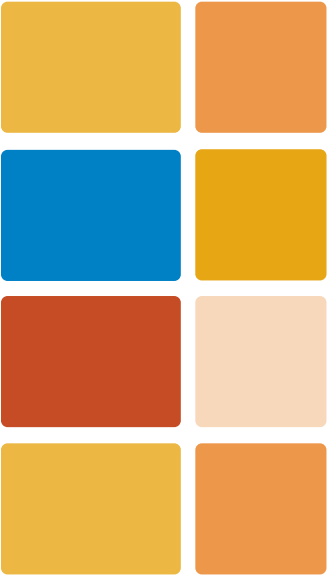
Free Store: Provides donated clothing and household items free of charge to families in need.

Furniture and Appliance Program: Provides essential items such as major appliances, beds and other furniture to families who have overcome homelessness and have an urgent need for furniture.



**CRISIS
ASSISTANCE
MINISTRY**

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How can you help?

Volunteer

More than 33% of the work performed at the agency is performed by volunteers. Volunteer opportunities are available for individuals and group and range from one-time or occasional projects to volunteering on a weekly basis. For information on volunteer opportunities call 371-3001 ext. 114

Make a financial contribution

Individuals, foundations, congregations and corporations contribute more than one-third of the agency's annual budget. Contributions help support the agency's overall mission of providing rent, utilities and dignity to families in need. Give online at www.crisisassistance.org or call 704-371-3001 ext. 126

Contribute clothing, furniture and household goods

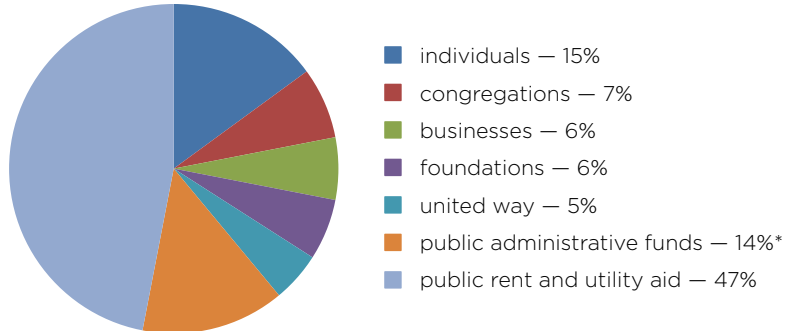
Contributed items are distributed free of charge, helping low-income families direct their limited resources to other basic necessities. For information on how and where to give call The Free Store: 704-371-3001 ext. 135 or the Furniture and Appliance Program: 704-371-3001 ext. 125



Who Supports Crisis Assistance Ministry?

Incomes sources are shown as a percentage of the overall agency budget.

Contributed dollars are matched with public dollars allowing each donation to be stretched and serve more people.



* The Mecklenburg County Department of Social Services outsources administration of all public emergency financial assistance to Crisis Assistance Ministry, providing a centralized and efficient resource for emergency aid.

Where does your dollar go?

Nearly 94% of every dollar goes directly to support our neighbors in need.

